DARE TO DISTRIBUTE BETTER.

All-in-one distribution software that saves you money and empowers growth. Take the tour.
DISPATCH DONE RIGHT
Dart allows you to integrate delivery data from varied sources and formats into one single, consolidated, standardized route plan for your operation, allowing you to easily view or print each day’s delivery information. Distribution managers can set routine reports to run automatically, or, create one-off reports in seconds. You can also customize report formats to accommodate your carriers’ individual preferences.

REAL-TIME ROUTE CONTROL
Distribution managers know to expect the unexpected. Good thing Dart allows you to split or combine routes with just a few clicks whenever there’s a carrier issue. You can also fine-tune the delivery sequence for any route and view its route map at any time. Even better, as route assignments change, the affected carriers’ compensation gets adjusted automatically. It doesn't get easier than that.

TEST SCENARIOS/
MAXIMIZE ROUTE EFFICIENCY
Dart allows you to test different route scenarios using your current production data. Once you've identified the most efficient scenario, you can implement the new route plan in one click. Plus, you can create and save an unlimited number of route plan scenarios for seasonal, intermittent, or one-time delivery patterns, turning them on and off as needed.

EQUIP CARRIERS WITH
POWERFUL MOBILE TOOLS
Carriers can use Dart on their mobile devices to access daily route plans and information. Same-day re-delivery requests are pushed out to carriers in real-time, with easy to follow address/map data. Carriers can report their status with a single click and deliveries can be tracked and verified in real-time. In addition, for TMC deliveries, audible notifications alert carriers to designated “do not deliver” locations.
EASILY TRACK CARRIER COMPENSATION

Dart cuts the time and eases the pain of tracking performance and processing carrier payments by automatically generating compensation statements based on the current pay period’s delivery data. Compensation adjustments (+/-) can be set as recurring or one-time events. End result: payment data is ready to send electronically to your payment processing service.

CARRIER ONBOARDING MADE EASY

Goodbye, paper carrier agreements, file cabinets and the angst of easily finding what you need. With Dart, the process of creating contracts, getting carriers to enter their own information, review and e-sign their agreements is entirely digital — and highly efficient. Even better, administrators can quickly search and access any carrier documents and receive reminders for renewals and renegotiations.

EMPOWER CARRIERS FOR BETTER COLLABORATION

TECHNOLOGY-EMPOWERED CARRIERS

Dart allows carriers to review their daily delivery information using their mobile devices. They’re also in control of making any needed adjustments to their route plan, including reordering their route sequence, or temporarily re-assigning their route to another carrier or helper.
MEASURE PERFORMANCE, MAKE THE RIGHT ADJUSTMENTS

KEEP YOUR CUSTOMERS INFORMED
Delivery delays are recorded and reported to your clients to inform their customer care team. Dart allows you to produce visual and statistical reports in real-time to show service, delivery tracking and verification results.

RESOLVE MORE COMPLAINTS, RETAIN MORE CUSTOMERS
Complaints are bound to happen and Dart allows you monitor, respond and resolve them in real-time. As each customer complaint is received, Dart automatically assigns redeliveries to the designated route. Best of all, you’ll have a real-time view and verification report of the redeliver.

TRACK SUBSCRIBER TRANSACTIONS
Dart provides access and to any customer’s daily transaction history, including complaints. You can create, save and even automate custom reports with the data you find most meaningful. Dart also makes it easy to add a new subscriber, and determine which route works best.

LET CLIENTS MONITOR YOUR DELIVERIES
Dart offers a client-facing dashboard where delivery performance can be monitored in real-time across the entire footprint, including events impacting the day’s delivery. Clients will also be able to analyze customer addresses to determine delivery viability or check their satisfaction.

PERFORMANCE ANALYTICS
Dart provides a comprehensive range of performance metrics to help you analyze and optimize your operations — especially valuable to larger enterprises. Several data models and reports are available straight of the box, however power-users will be able to create an unlimited number of custom reports to schedule or run on demand.
PERSONAL SERVICE THAT MAKES FOR A SUCCESSFUL RELATIONSHIP

CUSTOMER EXPERIENCE

A COMMITMENT TO EXCELLENCE
The Dart team’s unparalleled experience in print distribution allows us to work more like a trusted partner, rather than just a software vendor. From initial implementation to full deployment our Customer Experience Team ensures clients get the most out of their Dart technology investment.

ACCOUNT MANAGEMENT
Each client is assigned a dedicated Account Manager to guide the implementation process and provide ongoing support. Our goal is to understand your priorities and ensure your team is equipped and empowered to take advantage of Dart’s extensive capabilities.

TRAINING
Our training program combines online, instructor-led training and rigorous hands-on user demonstrations to educate your distribution team. We also provide system documentation, job aids, and quick reference guides to help your team accomplish specific tasks with confidence.

DART SUPPORT PORTAL
The Dart Support Portal allows clients to easily access many of their support needs, from training materials and the knowledge base, to request for assistance and registering system issues and incidents.

24/7/365 SYSTEM MONITORING AND SUPPORT
Our technology team has experience working with a range of customer data files. They work 24/7/365 to serve the unique needs of Enterprise-level customers — providing nightly data processing and ongoing quality assurance activities.

trustDART.com
FLEXIBLE, CUSTOM SOLUTIONS

The Dart technology platform can be quickly integrated into your existing workflow. Starting with the core Delivery Management module, you can add modules — and extend their capabilities — as your business needs require.

**DELIVERY MANAGEMENT – CORE SOLUTION**

- **Reports, Starts & Mail:** Aggregated, accurate carrier route lists.
- **Route Management:** Track comp while you split, merge, reassign routes on the fly.
- **Plant Operations:** Manage performance in real time via Dashboard.

**EXTENDED SOLUTION:**
- **Route Planning:** Optimize routes; implement new structures — no disruptions.
- **Tracking:** Track deliveries in real-time, set mobile verification alerts.

**RESULTS MANAGEMENT – Add On**

- **Complaints:** Monitor, sort, respond in real-time.
- **CPM Tracking:** View 7 days’ complaint performance.

**EXTENDED SOLUTION:**
- **Recoverable & Hot Complaint Verification:** Verify, automate dispatch of recoveries, redeliveries.
- **Verification Notices:** Integrate TMC delivery verifications with your circ system.

**WORKFORCE MANAGEMENT – Add On**

- **DSP Compensation Management:** Easily track, validate, extract payment data.

**EXTENDED SOLUTION:**
- **Electronic Contracting:** Onboard Carriers paperlessly.

**CARRIER MOBILE & PORTAL – Add On**

- **Mobile Delivery Lists & Reports:** Routes, Mail, News, Draw, Complaint Notifications, Comp Statements.

**EXTENDED SOLUTION:**
- **GPS Navigation:** Turn-by-turn instructions, maps with subscriber details.
- **Audible Alerts:** New starts, Complaints, “Do Not Deliver” alerts.

**PUBLISHER PORTAL – Add On**

- **Standard Data Model:** Track, report “last mile” performance metrics.
- **Analytics:** Drill-down and analysis tools enable visual and statistical reports.
- **Delivery Verification:** Verify new starts, restarts, hot and recoverable complaints.

**DATA WAREHOUSE – Add On**

- **Complaint Dashboards:** Track and verify complaints and response results.
- **Events:** Document delays automatically, send to client team.
- **Prospect Tool:** Determine the delivery viability of a prospect’s address.

CALL FOR PRICING